



Dashboard

Overview of active cases, urgent tasks, and key performance metrics

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[Overview](#)[Tasks](#)[Students](#)[Search](#)[All](#) ▼[New Task](#)[List](#)[Card](#)

Overdue (3)

○ Submit Missing Scholarship Application

[Scholarship](#)

Application for Fall 2025 scholarship deadline has passed

Sarah Martinez Due: Oct 28, 2025

○ Complete Intake Interview Documentation



[Documentation](#)

Stage 1 documentation incomplete for over 30 days

Marcus Thompson Due: Oct 15, 2025

































Team

Manage case managers, supervisors, and support staff across all CSSP locations

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[Add Team Member](#) [List](#) [Card](#)

	Name	Email	Phone	Office	County	Caseload	Disposition	Status	
A	 Tarlan Ahmadov Director	tarlan.ahmadov@maine.gov	(207) 816-0165	Augusta	Kennebec	0	 Closed	 Inactive	
C	 Michelle Cameron-Doughty Manager, Case Manager	michelle.cameron-doughty@maine.gov	(207) 620-6349	Augusta	Kennebec	7	 Open	 Active	
	 Jeff Curtis Case Manager	jeff.curtis@maine.gov	(207) 822-2026	Portland	Cumberland	7	 Open	 Active	
F	 Laura Fitzgerald Case Manager	laura.fitzgerald@maine.gov	(207) 324-2193	Springvale	York	7	 Open	 Active	
G	 Carry Gosselin Case Manager	carry.gosselin@maine.gov	(207) 753-9066	Lewiston	Androscoggin	7	 Open	 Active	
H	 Lorie Hoffses Case Manager	lorie.hoffses@maine.gov	(207) 768-6838	Presque Isle	Aroostook	7	 Open	 Active	
	 Stacey Hanley Case Manager	stacey.j.hanley@maine.gov	(207) 624-5170	Augusta	Kennebec	7	 Open	 Active	
K	 Angela Klouthis Jean Director, Case Manager	angelina.klouthisjean@maine.gov	(207) 530-7802	Augusta	Kennebec	0	 Closed	 Active	



Team

Manage case managers, supervisors, and support staff across all CSSP locations

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Nicholas Zedlar (Nick)
Sys Admin, Case Manager

nicholas.zedlar@maine.gov

(207) 822-3349

Portland

Cumberland

7 students • [Open](#) • [Active](#)



William Schissler (Bill)
Case Manager

william.schissler@maine.gov

(207) 561-4038

Hinckley

Somerset

7 students • [Open](#) • [Active](#)



Laura Fitzgerald
Case Manager

laura.fitzgerald@maine.gov

(207) 324-2193

Springvale

York

7 students • [Open](#) • [Active](#)



Heidi Ouellette
Supervisor



Heidi Saucier
Case Manager



Lisa Woods
Case Manager

Bates**Schools → Bates College**

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Overview

Details

School Information

Basic information about this educational institution

School Name

Bates College

Acronym

Bates

Type

University

City

Schools

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Partner institutions including UMS universities, MCCS colleges, and approved training providers

Search schools...








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All ▾




All ▾

All ▾



	Institution	Type	Participants
B	 Bates College Lewiston, ME 04240	University	0
	 Beal University Bangor, ME 04401	University	0
	 Bowdoin College Brunswick, ME 04011	University	0
C	 Central Maine Community College Auburn, ME 04210	Community College	0

Team → Michelle Cameron-Doughty

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Overview

Details

Team Member Information

Contact and role information for this team member

Full Name

Michelle Cameron-Doughty

Nickname

Preferred name

Email

 michelle.cameron-doughty@maine.gov



Phone Number

Library

Eligibility guidelines, HWID occupations, and verification requirements

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Guidelines & Resources

HWID Occupations

Knowledge Base

Search questions, answers, keywords...



All ▾

CSSP Knowledge Base

Comprehensive reference for program policies, procedures, and guidance

Showing 60 entries

✔ What's the annual cap?

Financial Aid

Cap/Limit: \$10k FT / \$5k PT

Updated: 9/15/2025

\$10,000 for full-time / \$5,000 for part-time per program year. CSSP pays after other aid (not loans or work-study).

Related: [Aid order of payment](#), [Duplicate funding check](#)

Library

Eligibility guidelines, HWID occupations, and verification requirements

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Guidelines & Resources **HWID Occupations** Knowledge Base



171
Occupations

\$ **\$71,543**
Avg Median



\$139,650
Highest Median





22
Job Families

🔍
All ▾
All ▾
All ▾
☰ ☰

SOC Code ↑	Occupation	Common Job Titles	Job Family	Median	Entry
11-1011	Chief Executives	Chief Sustainability Officer	Management	\$119,410 \$57.41/hr	\$67,610 \$32.50/hr
		Business Manager, Department Manager,			

Library

Eligibility guidelines, HWID occupations, and verification requirements

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Guidelines & Resources

HWID Occupations

Knowledge Base

Search resources...



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✓ MJL Document Upload Matrix

Complete guide to required documents, MJL metadata fields, and upload requirements by stage



✓ High-Wage, In-Demand (HWID) Occupation List

Approved occupations for CSSP enrollment - O*NET codes required



✓ Household Income Verification & Eligibility Determination

4-week income calculation rules and categorical eligibility



Form & Letter Center

Generate official CSSP documents, letters, and forms with auto-populated student information. (5)

Enter form name or description



All ▾



CSSP Warning Letter

Warning

Generate official at-risk warning letters for students whose CSSP status is in jeopardy. Auto-populates student info and calculates deadlines.

Create Letter



Vendor Code Lookup

Documentation

Search Maine State approved vendor codes for CSSP reimbursements. Quick access to frequently used education vendors.



Enrollment Verification

Verification

Create official enrollment verification letters for students (Coming Soon)



CSSP Welcome Letter

Communication

Generate welcome letters for newly accepted



Program Completion Letter

Documentation

Create completion certificates for graduating students