



UX Assessment of Finnair.com

By Nick Zedlar

September, 2014

How do the biggest airlines'*.com home pages stack up?

- Booking, searching, robust self-service and personalization/customization capabilities (prominent and complete)
- Navigation: prominent, complete and easy to use
- Smart layout and content (appropriately sized and located)
- Aesthetically pleasing: clean, modern and functional
- Out of Scope: mobile and responsive design capabilities, technology assessments, branding review

*BY FLEET SIZE

10

China Eastern

Passes the 1024 x 768
nav and booking test?

是的

Rather good.
(Both booking & personalization)

The screenshot displays the China Eastern website interface. At the top left, the logos for "中國東方航空 CHINA EASTERN" and "SKYTEAM" are visible. The main header features the text "CHINA EASTERN World-class Hospitality with Eastern Charm 世界品位 东方魅力". Below this, there are navigation options for "Regional Sites" (with a dropdown menu set to "China") and "Language" (with a dropdown menu set to "简体中文"). A "Remember my Settings" checkbox and a "GO" button are also present. To the right, a section titled "We Make Your Bookings Faster!" includes radio buttons for "Round trip" and "One way", and input fields for "From", "To", "Depart" (with a calendar icon), and "Return" (with a calendar icon). A "Book Now" button is located at the bottom right of this section. Below the main content area, there are two promotional banners: "Promotion" with the text "Discover China Eastern Air's amazing stories, you can start from here" and "News" with the text "New VISA policy for transiting in Shanghai". On the far right, there are icons for "APP for iPhone Coming soon..." and "APP for android Coming soon...".

9


Air Canada

Passes the 1024 x 768
nav and booking test?

YES



Lackluster, but passes.

The screenshot shows the top portion of the Air Canada website. At the top center is the Air Canada logo, consisting of the text "AIR CANADA" in red and a red maple leaf icon. Below the logo, the text reads "VOTED THE NUMBER ONE AIRLINE IN NORTH AMERICA FIVE YEARS IN A ROW." Underneath this text are five gold circular award medals, each labeled "WORLD AIRLINE SKYTRAX AWARDS" and "WINNER" for the years 2018, 2019, 2020, 2021, and 2022. Below the medals, the text says "MEILLEUR TRANSPORTEUR AÉRIEN EN AMÉRIQUE DU NORD POUR LA 5^e ANNÉE CONSÉCUTIVE." The background of the header features a woman's profile on the right, with a cityscape (including the Empire State Building) overlaid on her face. Below the header is a navigation bar with three main sections: "Canada" (with a Canadian flag icon), "United States" (with a US flag icon), and "Other countries | Autres pays". Under "Canada", there are links for "English", "Français", and "中文". Under "United States", there are links for "English" and "Español". To the right of these sections are two dropdown menus: "Choose / Sélectionnez" and "Language | Langue". A red "GO" button is positioned to the right of the second dropdown menu. Below the navigation bar, there is a link for "Travel Agents | Agents de Voyage". At the bottom of the page, there are two columns of text: "Our Commitment to Official Languages" and "Notre engagement pour les langues officielles", each with links to "View our cookie policy" and "Site Map". On the far right, there is a logo for "A STAR ALLIANCE MEMBER" and "MEMBRE DU RÉSEAU STAR ALLIANCE".

AIR CANADA 

VOTED THE NUMBER ONE AIRLINE IN
NORTH AMERICA FIVE YEARS IN A ROW.

MEILLEUR TRANSPORTEUR AÉRIEN EN AMÉRIQUE DU NORD
POUR LA 5^e ANNÉE CONSÉCUTIVE.

Canada  **United States**  **Other countries | Autres pays** **Language | Langue**

[English](#)
[Français](#)
[中文](#)


[English](#)
[Español](#)

Choose / Sélectionnez --- **GO**

[Travel Agents | Agents de Voyage](#)

Our Commitment to Official Languages
View our cookie policy
Site Map

Notre engagement pour les langues officielles
Témoins (cookies) – Notre politique
Plan du site

A STAR ALLIANCE MEMBER
MEMBRE DU RÉSEAU STAR ALLIANCE 

9

Air Canada

Passes the 1024 x 768
nav and booking test?

YES

Lackluster, but passes.

Air Canada may ultimately pull it off, but loses points for its “splash global gateway” approach, which forces the user to self-identify locale and language before seeing any meaningful content.

More sophisticated geolocation and language negotiation techniques would enhance the user experience.

Only after this step does the user get to this useful, and surprisingly good service design...

9

Air Canada

Passes the 1024 x 768
nav and booking test?

YES

Lackluster, but passes.

The screenshot shows the Air Canada website interface. At the top, the Air Canada logo is on the left, and a navigation bar contains links for 'Book Travel', 'Manage My Bookings', 'Special Offers', 'Information & Services', 'Altitude', and 'Corporate Rewards'. A secondary navigation bar includes 'US | English (Change)', 'Contact Us', and a search box. The main content area is dominated by the 'BOOK A FLIGHT' form, which includes a sidebar with navigation options like 'CHECK-IN', 'FLIGHT STATUS', 'FLIGHTS', 'FLIGHT PASSES', 'HOTELS', and 'CARS'. The form itself has fields for trip type (Round-trip), origin and destination, departure and return dates, number of passengers (1 Adult), country of residence (United States), and a promotion code field. A red 'Search' button is at the bottom right of the form. To the right of the form, there are two columns of text: a red warning message and two sections of 'SPECIAL OFFERS' and 'TRAVEL INFO & UPDATES'.

BOOK A FLIGHT

Round-trip [Multi-city](#)

From: Enter City or Airport

To: Enter City or Airport

[Map search](#)

Departure date: DD/MM/YYYY

Return date: DD/MM/YYYY

1 Adult (16+) [Add children](#)

[9+ passengers](#)

Country of residence: United States

Promotion Code Enter Code

Search

Except for this "Offer Carousel."
Broken in Chrome, it leaves an
inexplicable island of white right in
the middle of this prime real estate.
How did this reach production?

SPECIAL OFFERS

- Rio de Janeiro: New service starting this December
- Don't miss out on our best fares to China and Hong Kong
- We're your best choice to Asia and Europe
- Our Toronto hub - convenient access to the world
- Cabin Comfort - Discover International Business Class
- Travel inspiration from enRoute - City guides and much more
- Deals of the week

[More offers](#)

TRAVEL INFO & UPDATES

- Telephone and email scams
- 2013 Corporate Sustainability Report
- More Preferred seats, more legroom
- [Priority Security Clearance available at Tokyo-Haneda](#)
- Calgary Maple Leaf Lounge gets a makeover
- Mexico City flights to feature Onboard Café service
- [Update](#) - Events in Israel

8


Air France

Passes the 1024 x 768
nav and booking test?

OUI

OK, despite gateway.

The screenshot shows the Air France website interface. At the top left is the Air France logo. At the top right, there is a language selector for "FR" and "EN". Below the logo, there is a banner with a map and an Air France aircraft. A navigation menu is open, showing options for "France", "Europe", "Africa - Indian Ocean", "America - Caribbean", "Asia - Pacific", and "Middle East". A blue button labeled "Air France corporate and other Air France sites" is highlighted. A list of links is displayed, including "Air France corporate", "AIR FRANCE KLM", "AIR FRANCE KLM Financial information", "Air France & Sustainable Development", "Air France careers (french)", "Air France Cargo - KLM Cargo", "Air France Industries KLM E&M", "Air France Consulting", "AIR FRANCE KLM Procurement", "AIR FRANCE KLM - Travel agents", "The Air France Foundation", "HOP", and "transavia.com". A "close" button is visible in the bottom right corner of the menu.

AIRFRANCE 

Language FR | EN


SEILLE ILES BALEARES ALGER
RES



Select your website

- France
- Europe
- Africa - Indian Ocean
- America - Caribbean
- Asia - Pacific
- Middle East

Air France corporate and other Air France sites

- Air France corporate
- AIR FRANCE KLM
- AIR FRANCE KLM Financial information
- Air France & Sustainable Development
- Air France careers (french)
- Air France Cargo - KLM Cargo
- Air France Industries KLM E&M
- Air France Consulting
- AIR FRANCE KLM Procurement
- AIR FRANCE KLM - Travel agents
- The Air France Foundation
- HOP
- transavia.com

close 

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8

Air France

Passes the 1024 x 768
nav and booking test?

OUI

OK, despite gateway.

Same “splash global gateway” approach as Air Canada.

C’est très terrible.

At least there’s no gaping hole in the middle of the page where a simple cross-browser compatibility check would’ve revealed the JavaScript was faulty.

Only after this step does the user get to this overly simplistic service design...

8

Air France

Passes the 1024 x 768
nav and booking test?

OUI

OK, despite gateway.

The screenshot displays the Air France website interface. At the top, there are links for "Finland | Other countries", "Contact us", "Question", "My account", and "Create my account". The main navigation menu includes "Ticketing & check-in", "Flight & airport info", "Preparing your trip", "Classes & comfort", and "Flying Blue".

The central search area features a "Purchase a ticket" button, a search bar with "Helsinki, Helsinki-Vantaa (HEL)" entered, and a "Destination" field. Below the search bar are options for "Roundtrip" (selected) and "One-way", along with a "Suggest a destination!" button and a "Multi-destination itinerary" link.

A large banner image shows a woman with a colorful parrot on her shoulder, with the text "BRASILIA" and "FRANCE IS IN THE AIR" overlaid.

Below the banner, there are four promotional cards:

- Air France news**: "Two awards for the La Première" with a "Book now" link.
- Great rates on cars**: "Book now" link.
- Promotional fares**: "New York from 483 € return" with a "Book now" link.
- Promotional fares**: "Paris from 232 € return" with a "To the destinations" link.

At the bottom left, there is a small code: `javascript:multiStop();`

7

Lufthansa

Passes the 1024 x 768
nav and booking test?

JA

Es ist sehr gut.
(This is world class)

The screenshot shows the Lufthansa website homepage. At the top, there is a yellow navigation bar with the Lufthansa logo and the slogan "Nonstop you". The navigation menu includes "Find flights", "Deals & Offers", "Information & Service", "Miles & More", and "My Bookings". A search bar and a "Login" button are also present. Below the navigation bar is a large banner for "Summer to Europe" with a "Book now" button. To the right of the banner is a flight search widget with fields for "From", "To", "Departing", and "Returning", and a "Search flights" button. Below the banner are four promotional boxes: "Summertime in Europe", "Experience the new Business Class", "Destination: Palma de Mallorca", and "Where we fly". At the bottom, there is a "View or change booking" section with input fields for "Last name" and "Booking code", and a "Go" button. To the right of this section is a "Check-in" button and a "Flightstatus" button. The bottom of the page features a "Discover Germany" banner and a section for "Amazing deals to India" with prices starting from \$989* and \$1,119*.

6

China Southern

Passes the 1024 x 768
nav and booking test?

是的

Quite well done.
(Can be tweaked, but is good)

The screenshot displays the China Southern Airlines website interface. At the top, there is a navigation bar with links for Home, Bookings, Online Service, Holiday, Special Offers, Sky Pearl Club, and Travel Guide. The main content area features a prominent banner for the B787 aircraft with the text "Discover our B787 official website for more highlights". Below the banner is a booking form with fields for "From" and "To" (both set to "English/Pinyin"), a "Departure" date of "2014-08-29", and passenger counts for "Adults (≥ 12)", "Children (2-12)", and "Infants (< 2)". A "Search" button is located at the bottom of the form. To the right of the booking form, there is a "Recent Searches" section and a "News" section with a headline "China Southern Launches New Direct Service to New York City". Below the news section, there are three featured articles: "Leisurely Companions Travel Throughout the World", "China Southern Sky Pearl International VIP Lounge", and "Royal Experience Noble Lifestyle". The footer contains various links such as "About Us", "Investor Relations", "CZ Holding", "Booking Policy", "FAQs", "Online Service", "Site Map", and "skyteam".

5

U.S. Airways

Passes the 1024 x 768
nav and booking test?

YES

Technically succeeds.
(But bland and sprawling)

The screenshot displays the U.S. Airways website interface. At the top, a red banner reads "US Airways has issued a travel advisory. [Learn more](#)". Below this is the U.S. Airways logo and the "oneworld" logo. A navigation bar contains links for "Book travel", "Travel tools", "Dividend Miles", "Specials", and "Contact US", along with a search box. The main content area features four primary buttons: "Book travel" (with subtext "Flights, hotels & cars"), "Check-in" (with subtext "Boarding passes, seats & bags"), "Flight status" (with subtext "Arrivals & departures"), and "Your trip" (with subtext "Seats, change & cancel"). A "Log-in" button with "Your account" text is also present. Below these are tabs for "FLIGHTS", "VACATIONS", "HOTELS", "CARS", and "CRUISES". The flight search section includes radio buttons for "Roundtrip", "One way", and "Multi-city" (with a note "(Ages 2-11)"), and checkboxes for "Book with miles" and "Non-stop only". Input fields are provided for "Departing city or airport", "Returning city or airport", "Depart date", and "Return date". Dropdown menus allow selection of "1 adult" and "0 children" (with a "Search by schedule" link), and "Coach / Economy" (with a help icon). A "Search flights" button is prominently displayed in red. A "Bag rules & optional fees" link is also visible. Below the search section, a promotional banner for "We've joined oneworld®" features a world map and text: "An award-winning global alliance offering seamless service to more than 150 countries". It includes links for "Learn about the alliance" and "Traveling soon? Find your way.". To the right, a "1st checked bag free" offer is advertised, stating "Earn 40,000 bonus miles with a US Airways MasterCard®" and a "Learn more" link. At the bottom, a "News & updates" link is visible.

4

Southwest

Passes the 1024 x 768
nav and booking test?

YES

Clean and useful. Win.
(Pretty impressive)

The screenshot displays the Southwest Airlines website interface. At the top, there is a search bar for "Southwest" and a "GO" button. The main navigation bar includes "SPECIAL OFFERS", "Air", "Hotel", "Car", "Vacations", "Flying Southwest", and "Rapid Rewards". Below the navigation, the "Air" section is active, showing a search form with fields for "Recent Searches", "Round Trip" (selected) or "One-Way", "Where We Fly" (Departure and Arrival City or Airport Code), "Depart" and "Return" dates, "1 Adult Age 2+" and "0 Senior Age 65+", and a "Promo Code (optional)" field. A "Search" button is prominently displayed. To the right, a large banner reads "Think Cool Plan Your Fall Or Winter Getaway Today" with a "Search Fares By Date" button. Below the banner, a promotional offer for "EarlyBird Check-In®" is shown, stating "ONLY \$12.50 ONE-WAY" and "Get automatic check-in, better seat selection, and earlier access to overhead bins, all for \$12.50 one-way." On the right side, there is a "Check In" section with buttons for "Check In", "Change Flight", and "Check Flight Status". Below that is an "Account Log In" section with fields for "Account # or Username" and "Password", and a "Log In" button. Further down, there are buttons for "Manage Travel" and "Rapid Rewards". At the bottom right, there is a section for "Optional Travel Charges" and a "Join Rapid Rewards Today" banner with an "ENROLL NOW IT'S FREE" button.

3

American

Passes the 1024 x 768
nav and booking test?

YES

Passes, but barely.
(Poor space use. Login button?)

The screenshot shows the American Airlines website interface. At the top, there is a navigation bar with the American Airlines logo, the text "Plan Travel", "Travel Information", and "AAdvantage". A search bar in the top right corner contains the text "Search aa.com". Below the navigation bar is a large banner featuring a photograph of an American Airlines aircraft on a tarmac. The text "You won't find our fares on Orbitz" is overlaid on the right side of the banner, with a "Learn more »" link below it. At the bottom of the page, there is a booking section. On the left, there is a "Log In" section with a "Join AAdvantage »" link, a text input field for "AAdvantage Number or Email", a "Need your AAdvantage Number?" link, a text input field for "Password", and a "Need a new password?" link. To the right of the login section are three tabs: "Find Flights", "My Trips / Check-In", and "Flight Status". Below the "Find Flights" tab, there are three radio buttons for "ROUND-TRIP", "ONE-WAY", and "ROUND-TRIP + HOTEL". The "ROUND-TRIP" option is selected. Below the radio buttons are three input fields: "HOU" with a magnifying glass icon, "08/29/2014" with a calendar icon, and "09/05/2014" with a calendar icon. To the right of these fields is a dropdown menu for "1 Traveler" and a blue "Search" button. Below the "Search" button is a link for "Baggage & optional service fees" and a "Refine your search »" link.

2

United

Passes the 1024 x 768
nav and booking test?

YES

Utilitarian, but works.
(Though, a bit boring)

The screenshot shows the United Airlines website homepage. At the top, there is a navigation bar with the United logo, a search bar, and links for Sign In, My Account, Contact Us, and Help. Below this is a secondary navigation bar with links for Home, Reservations, Travel Information, Deals & Offers, MileagePlus, Products & Services, and About United. The main content area is divided into several sections: a flight search form on the left, a 'ROUTE for the Home Team' promotional banner, a 'Latest News and Offers' section, a 'MileagePlus Sign In' form, and a 'Change or View Reservations' section. At the bottom, there are banners for Cruise Reservations and a 'YOUR LUGGAGE' section.

UNITED A STAR ALLIANCE MEMBER

United States - English | Change

Sign In | My Account | Contact Us | Help | Type in keyword | Search | [-] Site Feedback

Home | Reservations | Travel Information | Deals & Offers | MileagePlus® | Products & Services | About United

Flight | Hotel | Car | Vacation

Round Trip | One Way | Multiple Destinations

From: (city or airport) To: (city or airport)

Search Nearby Airports

Find Lower Fare +/- 3 Days

Search Specific Dates | My Dates are Flexible

Depart Date: mm/dd/yyyy Time: Anytime

Return Date: mm/dd/yyyy Time: Anytime

Adults: 1 Children Offer Code (optional):

Cabin: Economy

Search By: Price | Schedule | Award Travel

Nonstop Flights Only

Advanced Search Search

Children, Country of Purchase...

Enroll in MileagePlus®. Learn More

ROUTE for the Home Team Show off your team pride. Enter for a chance to win a homecoming package. Learn more

Latest News and Offers: Changed bag rules and optional services, Important notices, 2015 MileagePlus program, MileagePlus & Marriott create RewardsPlus

Print Boarding Pass | Check Flight Status

Confirmation or MileagePlus Number: Go

More Check-in options: Check-in is available within 24 hours of departure

Change or View Reservations | See More

Find a Reservation by Confirmation Number

Reservation Type: Flight | Car

Confirmation: Last Name: Go

MileagePlus Sign In

MileagePlus number: PIN/Password: Remember Me Forgot PIN? Sign In

Not a member? Join Now

Need help signing in? Visit the United Hub for information about PINs and passwords.

LIMITED-TIME OFFER Earn 50K Bonus Miles 30,000 Intro offer - first year free. Learn More

Cruise Reservations

YOUR LUGGAGE

1

Delta

Passes the 1024 x 768
nav and booking test?

YES

Classy and practical.
(Could use space better, though)

The screenshot shows the Delta website's booking interface. At the top, there is a navigation bar with the Delta logo, language options (ENGLISH), support links, and social media icons. Below the navigation bar is a login section with fields for SkyMiles#, Email or Username, and Password or PIN, along with a 'GO' button and a 'Remember Me' checkbox. The main content area is divided into several sections: 'MY TRIPS' (MANAGE AN EXISTING TRIP), 'BOOK A TRIP' (FLIGHT, HOTEL & CAR), 'FLIGHT STATUS' (ARRIVALS & DEPARTURES), 'CHECK IN' (BOARDING PASS & BAGGAGE), and 'VACATIONS' (BOOK TOGETHER AND SAVE). The 'BOOK A TRIP' section is highlighted in red and contains a sub-menu with 'FLIGHT', 'HOTEL', and 'CAR' options. The 'FLIGHT' option is selected, and the booking form is displayed. The form includes fields for 'FROM' and 'TO' (City or Airport), 'Depart Date' and 'Return Date', and a 'PASSENGERS' dropdown set to 1. There are also checkboxes for 'My dates are flexible' and 'Redeem Miles', and a 'FIND FLIGHTS' button. The background of the website features a large image of a Delta airplane in flight. At the bottom, there are promotional banners for 'ECONOMY COMFORT™ WORTH IT™' and 'TAKE OFF IN LUXURY. Westin Heavenly® In-Flight Bedding Lands in BusinessElite®'. The URL in the browser's address bar is 'delta.com/content/www/en_US/.../economy-comfort.html'.

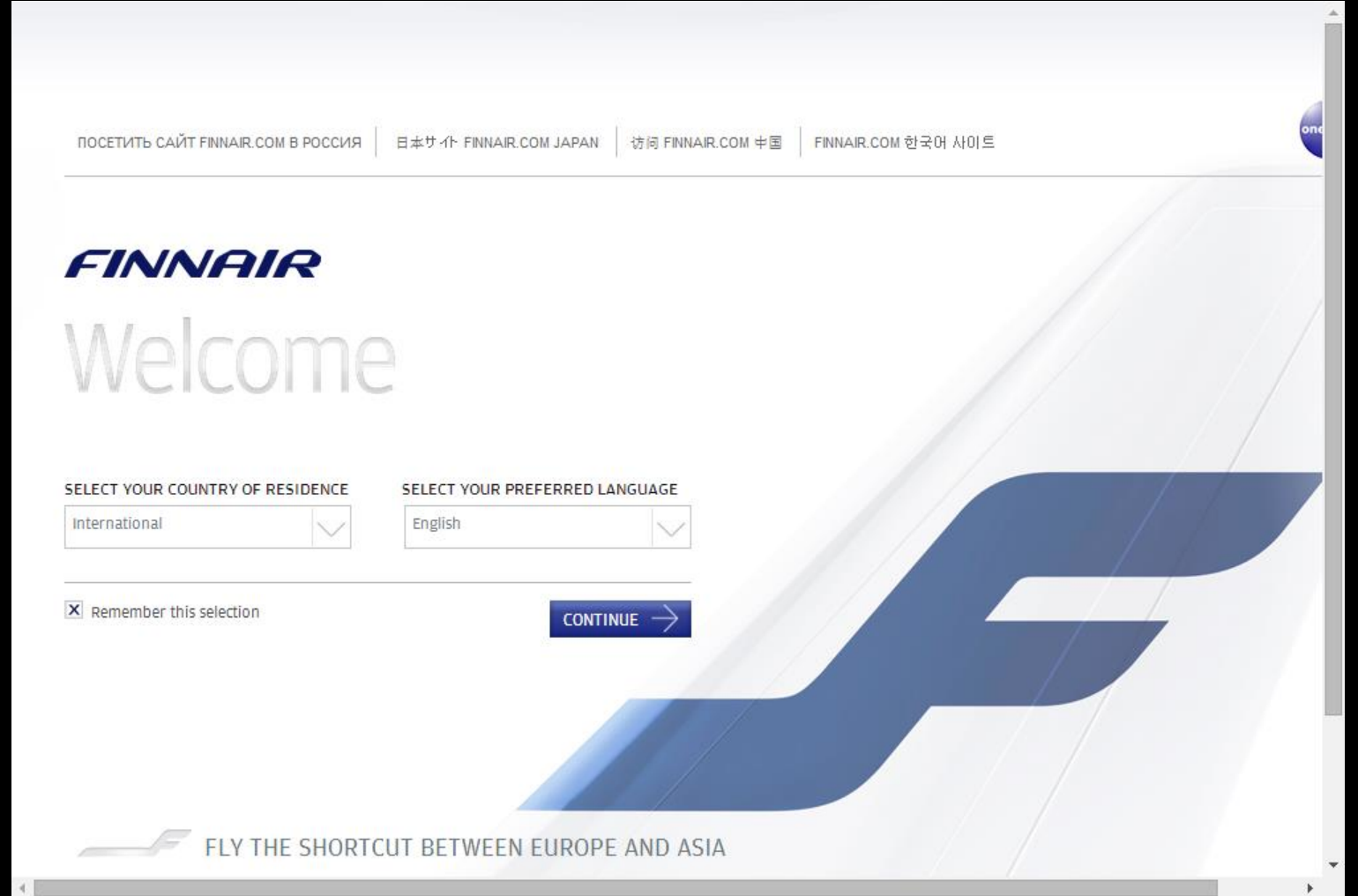
63

Finnair

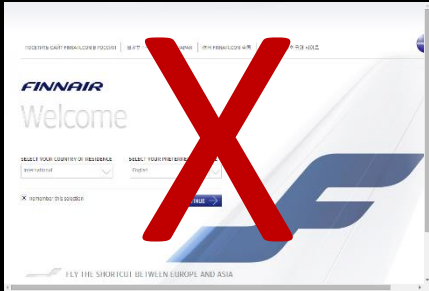
Passes the 1024 x 768
nav and booking test?

EI

Hmm. Why not?

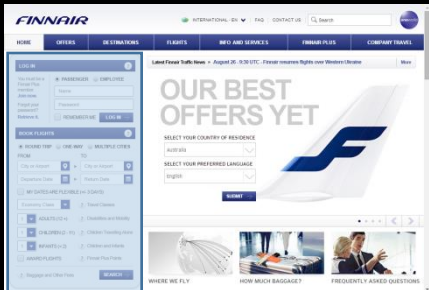


Recommendations



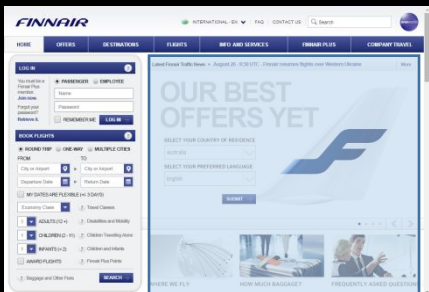
Fix the Flow – Eliminate speed bumps, like the splash gateway.

Integrate it into the home page. Implement more sophisticated geolocation and language negotiation that does not interrupt the user experience. This can be done programmatically, and proffers a far more elegant and practical solution.



Service Design 101 – Make vital tools complete and obvious.

Ensure that the two main vectors into the site – user login and flight booking – are predominant, obvious, intuitive, and fit in their entirety on the page at 768px high. In addition to easy account maintenance and flight searching, make understanding “industry-speak,” policies, procedures and terms easy to find and use.



Deliver content smartly and appropriately.

Create space-efficient layouts. Adhere to best practices regarding above-the-fold placement and strong calls to action. Avoid trendy, questionable content-delivery methods, such as content sliders. Stay focused on the message. Build an aesthetically pleasing, easily digestible design that showcases a clean, consistently branded style.

HOME OFFERS DESTINATIONS

Information about Finnair traffic. [Read more.](#)

FLIGHTS

RETURN

ONE-WAY

Multiple destination >

FROM

DEPARTURE
30.08.2014

TO

RETURN
30.08.2014

My dates are flexible (+/- 3 days)

Adults 1

Children (2- 11) 0

Infants (<2) 0

Objective

The right balance between too few and too many tools in the toolbox. This must fit above the fold at 768px.

LOG IN

You must be a Finnair Plus member. [Join now.](#)

Forgot your password? [Retrieve it.](#)

PASSENGER EMPLOYEE

Name

Password

REMEMBER ME [LOG IN](#)

BOOK FLIGHTS

ROUND TRIP ONE-WAY MULTIPLE CITIES

FROM

City or Airport

Departure Date

TO

City or Airport

Return Date

MY DATES ARE FLEXIBLE (+/- 3 DAYS)

Economy Class

1 ADULTS (12 +)

1 CHILDREN (2 - 11)

1 INFANTS (<2)

AWARD FLIGHTS

[Travel Classes](#)

[Disabilities and Mobility](#)

[Children Travelling Alone](#)

[Children and Infants](#)

[Finnair Plus Points](#)

[Baggage and Other Fees](#)

[SEARCH](#)

This is a screen capture of the existing site
in a 1024 x 768 Chrome browser window...



HOME

OFFERS

DESTINATIONS

FLIGHTS

INFORMATION AND SERVICES

FINNAIR PLUS

COMPANY TR

Information about Finnair traffic. Read more.

FLIGHTS



RETURN

ONE-WAY

Multiple destination >

FROM

DEPARTURE

30.08.2014

TO

RETURN

30.08.2014

My dates are flexible
(+/- 3 days)

Adults 1

Children (2- 11) 0

Infants (<2) 0

Class

TO FIND THE
BEST OFFERS

PLEASE SELECT YOUR COUNTRY FIRST >



Here's a proof of concept of what the home page could look like without a major makeover effort. It incorporates many of the recommendations in this presentation...

LOG IN

You must be a Finnair Plus member. [Join now.](#)

Forgot your password? [Retrieve it.](#)

PASSENGER EMPLOYEE

Name

Password

REMEMBER ME [LOG IN](#)

BOOK FLIGHTS

ROUND TRIP ONE-WAY MULTIPLE CITIES

FROM

TO

City or Airport

City or Airport

Departure Date

Return Date

MY DATES ARE FLEXIBLE (+/- 3 DAYS)

Economy Class

Travel Classes

1 ADULTS (12+)

Disabilities and Mobility

1 CHILDREN (2 - 11)

Children Travelling Alone

1 INFANTS (<2)

Children and Infants

AWARD FLIGHTS

Finnair Plus Points

Baggage and Other Fees

[SEARCH](#)

Latest Finnair Traffic News [▶ August 26 - 9:30 UTC - Finnair resumes flights over Western Ukraine](#)

[More](#)

OUR BEST OFFERS YET

SELECT YOUR COUNTRY OF RESIDENCE

Australia

SELECT YOUR PREFERRED LANGUAGE

English

[SUBMIT](#)



WHERE WE FLY



HOW MUCH BAGGAGE?



FREQUENTLY ASKED QUESTIONS

FINNAIR INTERNATIONAL - EN | FAQ | CONTACT US | Search | LOGIN | oneworld

HOME OFFERS DESTINATIONS FLIGHTS INFORMATION AND SERVICES FINNAIR PLUS COMPANY TRAVEL

Information about Finnair traffic. Read more.

FLIGHTS

RETURN
ONE-WAY

Multiple destination >

FROM

DEPARTURE
30.08.2014

TO


RETURN
30.08.2014

My dates are flexible (+/- 3 days)

Adults 1
Children (2- 11) 0
Infants (<2) 0

TO FIND THE BEST OFFERS

PLEASE SELECT YOUR COUNTRY FIRST >



FINNAIR INTERNATIONAL - EN | FAQ | CONTACT US | Search | oneworld

HOME OFFERS DESTINATIONS FLIGHTS INFO AND SERVICES FINNAIR PLUS COMPANY TRAVEL

Latest Finnair Traffic News ▶ August 26 - 9:30 UTC - Finnair resumes flights over Western Ukraine More

OUR BEST OFFERS YET

SELECT YOUR COUNTRY OF RESIDENCE
Australia

SELECT YOUR PREFERRED LANGUAGE
English

SUBMIT

LOG IN

You must be a Finnair Plus member. Join now.

Forgot your password? Retrieve it.

PASSENGER EMPLOYEE

Name

Password

REMEMBER ME **LOG IN**

BOOK FLIGHTS

ROUND TRIP ONE-WAY MULTIPLE CITIES

FROM City or Airport TO City or Airport

Departure Date Return Date

MY DATES ARE FLEXIBLE (+/- 3 DAYS)

Economy Class Travel Classes

1 ADULTS (12+) Disabilities and Mobility

1 CHILDREN (2 - 11) Children Travelling Alone

1 INFANTS (<2) Children and Infants

AWARD FLIGHTS Finnair Plus Points

Baggage and Other Fees **SEARCH**

WHERE WE FLY HOW MUCH BAGGAGE? FREQUENTLY ASKED QUESTIONS

Want to hear more ideas?

Nick Zedlar

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nick.zedlar@gmail.com

<https://www.linkedin.com/profile/view?id=34409212>

Skype: nicholaszedlar

0-01-404-729-0334 (mobile)

Let's make Finnair.com a truly world-class user experience together.

Thanks! Kiitos! Tack!